

FOR ONLINE ORDERS ONLY



Tissot Returns Form

Please print and enclose this form with your returned item(s). Ensure that you complete this form and include the return reason.

Full Name:	
Order Date:	
Order Number:	

QTY	PRODUCT CODE	REASON CODE (1, 2, 3 ...)	ACTION REQUIRED (exchange or refund)	REASON FOR REFUND CODE
				1. Overall fit issue 2. Damaged / Defective 3. Colour faded / Discoloured 4. Not as pictured 5. Order delayed 6. Duplicate style / shipment 7. General return / Gift 8. Connectivity Issues
Watch Exchange? Please state below the watch you require:				

Please Note: Exchanges can only be made against watches with the same price or a lesser value. If you wish to exchange for a watch of different price, we advise that you place a new order online once your refund has been processed and confirmed in writing.

Customer Signature: _____ **Date:** _____

Please Note: Refunds will only be issued if the non-faulty product(s) arrive at Tissot unused, undamaged (except if damaged through the fault or negligence of Tissot) and in their original condition including all parts of the bracelet if links have been taken out. If the watch strap has been cut to fit or otherwise adjusted, we reserve the right to refuse the return or charge for putting back the watch into stock condition (including replacing the strap). If the bracelet or strap is damaged in any other way, or is not in its original condition, then we reserve the right to refuse the return or refund the price of the watch, less the costs for a new bracelet or strap.

Your return should be sent to:

**SGEC
 PO Box 62430
 London
 E16 2XD**

We do advise you for your own protection to use a secure delivery method which requires a signature upon delivery, such as Royal Mail "recorded" or "special delivery". We do not accept responsibility for products lost or damaged in the post. Tissot is a trading division of The Swatch Group (UK) Limited, a company registered in England and Wales with company number 00177501 and registered office address at Building 1000, The Royals Business Park, London E16 2QU.